

Agencies working with Jobcentre Plus in Torbay and Support Offered

- South Devon College Basic Skills Courses (SFA Funded) - courses to improve customer's numeracy and literacy skills
- EQUIP Training SW Ltd - Learn Direct Numeracy and literacy flexible courses working towards nationally recognised OCR qualifications
- Careers Advice Service
- Opportunity Plus South West - provision funded by the Big Lottery to inspire and motivate individuals who are experiencing difficulties returning to employment.
- Paignton Sec (Info Tech Training Centre) - SFA funded training in
 - Business Administration
 - Information Technology
 - Leadership & Management
 - Customer Service
 - Retail & Retail Operations
 - Hospitality
 - Basic Skills – English and Mathematics
- Princess Trust
- JCP Support Contract (Working Links) modules in;
 - Finding and Getting a Job
 - Finding and Getting a Job for Professionals and executives
 - Jobsearch Support Centre
 - Keeping the Job
 - Launch Pad
 - Vocational training
- Work Clubs (DWP funding assistance)
 - Eat That Frog CIC - *people or disadvantaged (through age, disability including mental health and learning disability) to gain and sustain paid employment. Provision specific for young care leavers and other vulnerable groups to gain qualifications through Learning Plus contract that the organisation holds. Advice on CV, Jobsearch and applications for jobs. Offer information and advice on training and support available to people when they move into work e.g. vocational training, support with budgeting, bank accounts etc. To offer guidance on how adult social care can offer a care package that supports gain/sustain paid employment.*
 - The Foyer Work Club (Independent Futures) - *All 16 to 24 year old JSA/ESA unemployed customers To offer impartial advice and practical support in the following*
 - Create, Develop and Update CVs
 - Applying for work
 - Job search
 - Interview skills and preparation
 - Personal Presentation
 - Hele's Angels - *Work club focuses support to the 18-24 age group and provides help with CV's interview techniques, application forms, spec approaches etc.*
 - Hele Hub CIC –
 - A range of free newspapers to search for jobs
 - Assistance with CV

- *Mock Interviews*
 - *Help with completing application forms*
 - *Computer and Internet access and staff available to help support attendees with their job search*
 - *'I Can Do That' (Brixham Paignton & Torquay) - Offering varied support, including CV's, on line applications, help with interview techniques*
 - *South Devon College Work Club at Paignton Library - Offering impartial advice and practical support in the following*
 - *Create, Develop and Update CVs*
 - *Applying for work*
 - *Job search*
 - *Interview skills and preparation*
 - *Personal Presentation*
 - *Stone Court - Help with jobsearch, access to vacancies, on-line applications, and interview techniques. Help with CV's /Careers Advice through Nextstep. (Appointments are needed for this facility).*
- **Enterprise Clubs (DWP funding assistance)**
 - *'I Can Do That' Torquay Enterprise Club - The Enterprise Club will run alongside the existing Work Club providing help and advice to anyone who is in the early stages of considering self –employment. The provider will link in with other providers such as Outset Torbay*
 - *South Devon Enterprise Club (Opportunity Plus South West) - Through workshops which will inspire and motivate jobseekers to consider self employment as a route back to work. Provides basic start up information for individuals who may not have a business idea. The organisation will have the ability to link in with other partners in the area and will signpost appropriately.*
 - **Outset Torbay** - *Offers 1-2-1 advice and coaching, foundation workshops, introduction to enterprise workshops, Business start up workshops, continuing support and networking.*
 - **The Torch Project** - *Run by a Christian charity, the Torch Project can offer advice on a wide range of subjects, including: debt; business start up; form filling (by appointment); access to education grants. They also provide a 24hour counselling service.*
 - **Work Together**
 - *Alzheimer's Society Babbacombe & Brixham Cafés - As a volunteer you will be involved in a variety of activities to support the running of the Café, from supporting and encouraging people with dementia and their carers to share their experiences to helping to run social activities*
 - *Coalition of Disabled People South Devon - Information and advice for people living with disabilities, including counselling, budgeting, welfare rights, volunteering opportunities and an advocacy service. Can also offer help with form filling for benefits, and advise on appeals process for benefits such as ESA*
 - *Mutual Aid & Self Help (MASH) - Charity shop offering day opportunities, mainly for people with mental health problems. Proceeds go to vulnerably housed people. Works with homeless projects in Torbay. Supplies household goods and furniture to those in need*
 - *Torbay Community and Voluntary Action - Anyone with an interest in volunteering in Torbay, this is an ideal opportunity to gain experience in the world of work, update your CV and support your local community*
 - **Hand in Hand** - *Hand in Hand is a volunteer mentor service provided by Torbay Council to parents who may want help with their children. Mentors can support parents with difficult children, but can also mentor children who are experiencing problems such as bullying, isolation etc. They also supply an advocate service for young people, especially relating to school attendance issues*
 - **Torbay Children's Centres**

- Citizens Advice Bureau (CAB) – Torbay CAB debt advice
- Torbay Depression & Anxiety Service - *Depression and Anxiety Service, is available to anyone over the age of 18, who lives in Torbay, who has mental health barrier to work. For example, anxiety, stress, depression or panic attacks and they are not currently receiving treatment*
- Torbay Council Homeless Options and Housing Benefit Teams

Karen Hooper

Jobcentre Plus karen.hooper@jobcentreplus.gsi.gov.uk

8 May 2012